

Our July issue of *Connections* is now available online!

Keystone First and Keystone First Community HealthChoices are pleased to announce the availability of the latest issue of our provider newsletter, *Connections*! We hope your practice finds this issue educational and helpful.

We welcome any comments or suggestions you may have. Send them to us at:

Keystone First: provider.communications@keystonefirstpa.com

Keystone First Community HealthChoices: provider.communications@keystonefirstchc.com

This edition covers topics such as:

- Our appreciation for your efforts during the COVID-19 pandemic, and a list of resources available to you.
- Claims and billing updates.
- Timeliness in responding to information requests for prior authorization and/or appeals.
- Pharmacy updates.
- Smoking cessation — how to help your patients.
- Provider Satisfaction Survey results 2019.
- Translation services.
- Quality Improvement program successes and goals.

You can access the newsletter at:

Keystone First: www.keystonefirstpa.com > Providers > Resources > Communications > Provider newsletters.

Keystone First Community HealthChoices: www.keystonefirstchc.com > Providers > Resources > Communications > Provider newsletters.