

To: Keystone First/Keystone First Community HealthChoices OB Providers

As you know, the Obstetrical Needs Assessment Form (ONAF) is submitted online through the Optum® OB Care website, our preferred submission methodology. Effective November 13, 2020 Optum will deploy several enhancements and updates to the submission tool.

The updated OB Care User Guide, a Powerpoint training deck that outlines the OB Care changes, and a link to the Optum website is available at www.keystonefirstpa.com → Providers → Resources → Programs → Bright Start Maternity Program.

A few examples of changes are:

- Automatically deactivates user accounts after 90 days of the last login date so that clinic administrators no longer need to manually deactivate unused user accounts.
- Changed Provider MAID to Provider Promise ID.
- Changed Member MAID to MAID#.
- Depression and Tobacco section – added questions.
- Active Health Conditions - displays the list of Medical/Mental Health Conditions in the order required by DHS and added new conditions.
- Postpartum visit – changed from “between 21-56 days of delivery” to “between 1-84 days of delivery”.

Again, visit our website to view the training deck for a complete outline of the changes.

As part of our ongoing effort to share information via sustainable means, we strongly recommend if you are not currently submitting ONAF forms through this electronic method that you consider switching. To get started visit obcare.optum.com to take advantage of benefits such as:

- No more faxing.
- No legibility issues.
- No incomplete submissions leading to returns to your office.
- Easy and quick submission of the first prenatal, 28-32 week, postpartum, or an additional risk visit.

Thank you for the continued care that you provide to our pregnant members and Participants. If you have questions, you can contact your Provider Account Executive for assistance or training.

November 9, 2020