



**To: Keystone First/Keystone First Community HealthChoices (CHC) Ambulance Providers**

**Date: September 14, 2023**

**Subject: Ambulance services requiring prior authorization**

This notice is to remind you that the following services and affiliated HCPCS procedure codes always require prior authorization before providing the transportation for a Keystone First/Keystone First CHC Member/Participant.

Prior authorization can be quickly and easily obtained through NaviNet or by calling 1-844-201-6794 (Monday-Friday 8:00 am to 6:30 pm; after hours call 1-800-521-6007).

HCPCS procedure code	Description	Prior Authorization Required
A0426	Ambulance service, advanced life support, non-emergency, Level 1 (ALS1)	Yes
A0428	Ambulance service, basic life support, non-emergency transportation (BLS)	Yes
A0130	Non-emergency transportation, wheelchair van	Yes

To find if a service requires prior authorization, use the Prior Authorization Lookup Tool on the provider websites at:

- <https://www.keystonefirstpa.com/provider/resources/prior-authorization-lookup.aspx>
- <https://www.keystonefirstchc.com/providers/resources/prior-authorization-lookup.aspx>

Thank you for your participation in our network and the continued care you provide to our Members/Participants. If you have any questions regarding this notice, please contact your Provider Account Executive or Provider Services at 1-800-521-6007.