

To: Keystone First/ Keystone First Community HealthChoices (CHC) Providers

Date: March 22, 2023

Subject Change Healthcare User Guide Link Updates

Effective 3/31/23, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links **will no longer work beginning 3/31/23**.

Please visit www.keystonefirstpa.com → Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services or www.keystonefirstchc.com → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services for the updated links.

Please note: if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found at www.keystonefirstpa.com → Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services or www.keystonefirstchc.com → For Providers → Claims and billing → Electronic claims submission, payment, and remittance advice services.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at **1-800-521-6007**.