

The Summer issue of our provider newsletter, *Connections*, is now online!

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce the availability of the second edition of our provider newsletter, *Connections*.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this edition informative, and we welcome any comments or suggestions you may have at:

provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

This, and previous editions of *Connections* can be accessed at:

www.keystonefirstpa.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

www.keystonefirstchc.com > [For Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

Highlights of this edition include:

- Pennsylvania Medical Assistance renewals have started
- 2023 AmeriHealth Caritas Pennsylvania and AmeriHealth Caritas Community HealthChoices Provider Manuals are now available online
- Remember to use the NaviNet online prior authorization service
- Fraud, waste, and abuse
- Quality and Utilization Management
- Quality improvement updates
- Provider Satisfaction Survey summary
- American Dental Association (ADA) claim form update
- Important: new formulary changes

You can receive future editions of *Connections* and other important plan news and notifications via our free email service. Just self-register on the provider center at:

www.keystonefirstpa.com > [Providers](#) > [Sign up for email alerts](#) or www.keystonefirstchc.com > [For Providers](#) > [Sign up for email alerts](#)