

To: Keystone First/Keystone First Community HealthChoices (CHC) Hospital Providers  
Date: May 15, 2023  
Subject: **Inpatient Delivery Notification and Inpatient Maternity Authorizations Reminder**

**Summary:** Hospital providers are reminded to adhere to accurate submission of authorization requests in the NantHealth | NaviNet provider portal for Inpatient (IP) Delivery Notification and Inpatient Maternity Authorizations as outlined in the NaviNet Medical Authorizations Participant Guide and FAQ.

### **Difference between IP Delivery Notification and IP Maternity Authorizations**

- **IP Delivery Notification**
  - IP Delivery Notification should be the Service Type used for all deliveries.
  - This service type is used **only** when the Member/Participant has in fact delivered.
  - When selecting the place of service, providers will be prompted to enter information related to the newborn prior to continuing the request for authorization.
  - Delivery information can be completed at the same time with the benefit of no faxing, phone calls, or follow-up needed.
  - A notification alert and approval is given at the time of submission, with no additional follow up required by the Provider.
  
- **IP Maternity Authorizations**
  - Providers will utilize the IP Maternity Authorizations service type option **only** when the Member/Participant experiences pregnancy-related complications and requires hospitalization.
  - This service type should not be used for deliveries.

**NaviNet Medical Authorizations Participant Guide, FAQ, and additional resources** can be accessed on the NaviNet Plan Central page or on our **websites**:

[www.keystonefirstpa.com](http://www.keystonefirstpa.com) → **Providers** → **Resources** → **Go to NaviNet**  
[www.keystonefirstchc.com](http://www.keystonefirstchc.com) → **For Providers** → **Resources** → **NaviNet**

### **Questions**

If you have questions about this communication, please contact your Provider Account Executive. Thank you for your participation in our network and your continued commitment to the care of our Members/Participants.