



The March issue of our provider newsletter, *Connections,* is now online!

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce availability of the first edition of our provider newsletter, *Connections*.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this edition informative, and we welcome any comments or suggestions you may have at: provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

This, and previous editions of *Connections* can be accessed at: <u>www.keystonefirstpa.com > Providers > Resources > Communications > Provider newsletters</u> <u>www.keystonefirstchc.com > For Providers > Resources > Communications > Provider newsletters</u>

Highlights of this edition include:

- Medical Assistance renewals are coming important information to share with your patients regarding their health care coverage
- Inpatient (IP) claims and Medicare Part B billing recommendations
- Members' and Participants' rights and responsibilities
- Credentialing reminders
- Provider credentialing rights
- Reinstatement of prior authorization requirements for shift care services for members under 21 years of age
- Let's spread the word on developmental screening
- New Critical Incident Service Desk
- Covered benefits and services
- Benefit limit exception

You can receive future editions of *Connections* and other important plan news and notifications via our free email service. Just self-register on the provider center at:

<u>www.keystonefirstpa.com > Providers > Sign up for email alerts</u> or <u>www.keystonefirstchc.com > For</u> Providers > Sign up for email alerts