Keystone First Family of Health Plans

200 Stevens Drive Philadelphia, PA 19113



To: Keystone First/Keystone First Community HealthChoices (CHC)/Keystone First VIP Choice

Primary Care Providers

Date: October 28, 2025

Re: HEDIS CPT II Code Reminder – Help Close Gaps in Care

It's that time of year again! We are asking for your help by closing all gaps in care before the end of the year. Your efforts are critical to our HEDIS performance and improving the outcomes in care for our Members/Participants.

- Schedule and complete annual Member/Participant visits, including well child-visits.
- Order testing for your patients and ask them to have the studies done before end of year.
- Report current blood pressure results using the appropriate CPT II code via claims submission.
- Submit claims with accurate CPT II and diagnosis codes to make sure gaps in care are closed.
- Utilize the Let Us Know program if you need assistance in reengaging Members/Participants.

As a reminder, enhanced CPT II code reimbursement is available for the last quarter of the year.

Let's make this a successful year-end HEDIS push!

Thank you for your continued participation in our network and the care you provide to our Members/Participants. If you have any questions about this communication, please reach out to your Provider Account Executive.