



The Spring issue of our provider newsletter, *Connections*, is now online!

Keystone First, Keystone First Community HealthChoices (CHC) and Keystone First - CHIP are pleased to announce the availability of the first issue of our provider newsletter, ***Connections***.

Connections is your link to important provider news, updates, and resources. We hope your practice finds this issue informative, and we welcome any comments or suggestions you may have at:

provider.communications@keystonefirstpa.com or provider.communications@keystonefirstchc.com.

Highlights of this issue include:

- Members', Participants', and Enrollees' rights, responsibilities and copayment information
- Credentialing reminders
- Provider credentialing rights
- Fraud, waste, and abuse
- HEDIS reporting period is around the corner
- Behavioral health services
- 2026 Current Dental Terminology (CDT) updates
- Save time! Submit all your pharmacy prior authorization requests online
- Keystone First/Keystone First CHC preferred drug list updates and formulary changes
- Language and translation services

This, and previous issues of *Connections* can be accessed at:

- www.keystonefirstpa.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)
- www.keystonefirstchc.com > [For Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)
- www.keystonefirstchip.com > [Providers](#) > [Resources](#) > [Communications](#) > [Provider newsletters](#)

April 2026