How to Contact the Long-Term Services and Supports (LTSS) Provider Network Management (PNM) Team

Step 1

If you are unsure who your assigned Account Executive is, please reach out to:

Keystone First Community HealthChoices Provider Mailbox

CHCProviders@keystonefirstchc.com

Step 2

If you need the contact information for your Account Executive, please see this list:

Michael Anderson, Account Executive I
manderson@keystonefirstchc.com
1-215-630-2671

Antonique Asberry, Account Executive I
aasberry@amerihealthcaritas.com
1-267-896-0829

Tiffany Cribbs, Account Executive II
tcribbs@amerihealthcaritas.com
1-412-290-2253

Lynnea Hall, Account Executive I
lahall@keystonefirstchc.com
1-717-708-8296

Silvera Jenkins, Account Executive II
sjjenkins@keystonefirstchc.com
1-215-375-0657

Tamyka Knox, Account Executive I
tknox2@amerihealthcaritas.com
1-717-769-0532

Treemonisha Montgomery, Account Executive I
tmontgomery@amerihealthcaritas.com
1-412-514-9156

Gloribi Nickens, Account Executive I
gnickens@amerihealthcaritas.com
1-267-300-8579

Nicole Parker, Account Executive I
nparker@amerihealthcaritas.com
1-717-710-8751

Cathy Paul, Account Executive I
cpaul@amerihealthcaritas.com
1-717-645-0883

continued on page 2

Keystone First
Community HealthChoices

Step 2 (continued)

Chelsea Prawdzik, Account Executive I
cprawdzik@amerihealthcaritas.com
1-814-731-8964

Monica Whitfield, Account Executive I
mwhitfield@amerihealthcaritas.com
1-412-713-4976

Eileen Sinni, Account Executive I
esinni@keystonefirstchc.com
1-215-316-7217

Joy Woods-Brown, Account Executive I
jwoodsbrown@keystonefirstchc.com
1-267-315-1059

Mary West, Account Executive I
mwest@amerihealthcaritas.com
1-215-284-3247

Step 3

If your issue has still not been resolved, please reach out to PNM Management:

Rachel Dean, Manager
redean@amerihealthcaritas.com
1-412-508-3483

Sabrina Perry, Manager
sperry5@keystonefirstchc.com
1-267-785-5979

CHCKF_244022150-1

Coverage by Vista Health Plan, an independent licensee of the Blue Cross and Blue Shield Association.

www.keystonefirstchc.com

Keystone First
Community HealthChoices