

To: Keystone First and Keystone First Community HealthChoices (CHC)

Date: August 26, 2021

RE: Ground ambulance billing reminders

As outlined in the Claims Filing Instructions, Keystone First and Keystone First CHC follows Pennsylvania Medical Assistance guidelines for ambulance mileage reimbursement for all ambulance providers.

Important Reminders:

When billing for Procedure Codes A0425 – A0429 and A0433 – A0434 for Ambulance Transportation services, the provider must also enter a valid 2-digit modifier at the end of the associated 5-digit Procedure Code. Claims billed without a valid modifier will be denied.

- Providers must bill the transport codes with the appropriate destination modifier.
- Mileage must be billed with the ambulance transport code and with the appropriate transport codes. **Only miles exceeding the first 20 loaded miles should be billed.**
- Providers who bill mileage alone will be denied for invalid/inappropriate billing.
- Mileage when billed will only be paid when billed in conjunction with a PAID transport code.
- A second trip is reimbursed if the recipient is transferred from first hospital to another hospital on same day in order to receive appropriate treatment. Second trip must be billed with a (HH) destination modifier.
- For 837 claims, all ambulance details are required such as: Ambulance Transport information, Ambulance Certification, and pick-up and drop-off locations.

The complete and detailed billing instructions, including procedure code modifiers, can be found in the Claims Filing Instructions on the provider website at:

www.keystonefirstpa.com → Providers → Claims and Billing → Claims filing instructions or

www.keystonefirstchc.com → Providers → Claims and Billing → Claims filing guide for medical providers.

If you have any questions regarding this notice, please contact your Account Executive or Provider Services at 1-800-521-6007.