



To: Keystone First Community HealthChoices (CHC) Nursing Facilities

Date: June 1, 2021

Subject: Two important notices for Nursing Facilities effective August 1, 2021

Dear Provider,

Effective August 1, 2021, Keystone First CHC will implement the two (2) requirements below for both public and non-public Nursing Facilities.

- 1) Nursing Facility admissions of Keystone First CHC Nursing Facility Ineligible (NFI) Participants will **require notification upon admission**, effective **August 1, 2021**. **Notification is to be made within 48 hours of each admission**. Failure to notify Keystone First CHC within 48 hours of an NFI Participant's Nursing Facility admission will result in claim denial. Nursing Facility admission notifications should be submitted to our Concurrent Review fax line at **1-855-540-7068**. Registered NaviNet users may also submit admission notifications via the secure NaviNet portal.
- 2) Effective **August 1, 2021**, when billing for patient pay liability the gross amount must be billed with value code 23 and the net amount must be billed with value code 66. Both value codes are required when billing patient pay liability amounts. Failure to bill both value codes will result in a claim denial for invalid billing.

If you have any questions about this notice, please contact your Account Executive or Provider Services at 1-800-521-6007.

Sincerely,

John Koehn
VP Community HealthChoices
Keystone First Community HealthChoices