

To: Keystone First and Keystone First Community HealthChoices (CHC) Providers

Date: October 12, 2021

RE: NaviNet User Access Rollup

Summary: Keystone First and Keystone First CHC providers are now able to access all practice locations under a specific Tax ID Number (TIN) once registered for NaviNet.

Keystone First and Keystone First CHC are committed to making doing business with us easier by minimizing administrative burdens for our providers.

In keeping with that, we are pleased to announce that now when you register for NaviNet, you will automatically have access to all of the group/practice locations that fall under one TIN. Previously, if you needed access to more than one location/provider entity for which you were responsible, you would contact your designated Security Officer to request access. Now all registered users will have access to all of the providers under a specific TIN, without the need for any additional steps.

Current NaviNet users' accounts have automatically been upgraded to this level of access.

Questions:

If you have questions about this communication, please contact your Account Executive or call Provider Services at **1-800-521-6007**.