

## **The updated 2022 Keystone First Community HealthChoices (CHC) Dental Provider Supplement is now available online.**

July 26, 2022

Keystone First CHC announces the availability of the 2022 Dental Provider Supplement.

Examples of updates and changes include topics such as:

- Dental Benefits: Revised list of dental services that are covered when Medically Necessary
- Missed Appointments: Referred Provider to Provider agreement for responsibilities regarding missed appointments
- Retrospective Review: added language stating there is a list of services which only requires retrospective review in Clinical Criteria for Prior Authorization of Routine Treatment and Emergency Treatment section
- Revised amount of formats to receive claims submission to three and removed HIPAA Complaint 837D File
- Reporting and Preventing Fraud, Waste and Abuse: updated Special Investigations Unit address
- Updated that patient records must be kept for a minimum of 10 years from the date of the last dental entry

**For the complete list of the 2022 supplement updates and changes, and to access the supplement in its entirety, visit the provider center at:**

**[www.keystonefirstchc.com](http://www.keystonefirstchc.com) → Provider → Resources → Dental Program.**