

To: Keystone First Community HealthChoices (CHC) Home- and Community-Based (HCBS) Providers

Date: June 13, 2023

Subject: 2023 HCBS Provider Claims Filing Instructions available online

Keystone First CHC is pleased to announce that the **2023 HCBS Provider Claims Filing Instructions** are now available online.

Some important updates:

- CMS-1500 claim form instructions:
 - **Field #19 Additional Claim Information (Designated by NUCC):** Updates to Instructions and Comments; Required or Conditional; Loop ID Segment; Notes.
 - **Field #33b Other ID#:** Updates to Loop ID; Segment.
- Updated EDI Technical Support Group email address.
- New Incontinence Supplies (Diapers) information, including billing code and prior authorization requirements when supplied by Provider type 59, specialty type 250.
- Updated website URLs as needed

To access the 2023 HCBS Provider Claims Filing Instructions simply navigate to the provider center at: www.keystonefirstchc.com → **For Providers** → **Claims and billing** → **Claims filing guide for HCBS providers**.

If you have questions about this notice, please contact Keystone First CHC Provider Services at **1-800-521-6007** or your Provider Account Executive.