



Keystone First

Community HealthChoices

Coverage by Vista Health Plan,
an independent licensee of the Blue Cross and Blue Shield Association.

Orthodontic Continuation of Care

The Orthodontic Continuation of Care (OCOC) process is for Keystone First Community HealthChoices (CHC) members who meet the following criteria:

- Banded and receiving active comprehensive orthodontic care **and**
- Changing while in mid-treatment from one orthodontic provider to another or
- Moving from another Managed Care Organization (MCO) to Keystone First Community HealthChoices or
- Were private pay, commercially insured, or coming from another state's Medicaid program.

Submission Process

1. Submit OCOC requests to:
Keystone First Community HealthChoices
Continuation of Care
PO Box 1383
Milwaukee, WI 53201
2. Include the following documentation:
 - ✓ 2019 ADA form marked "Continuation of Care Request"
 - ✓ A copy of the original approval
 - ✓ The initial banding date
 - ✓ History of treatment: How many D8670s were completed on the case?
 - ✓ Were D8670 payments received monthly or quarterly?
 - ✓ How many D8670s are remaining on the case?

Important note: Members who are not banded must be evaluated under the current Orthodontic guidelines for Pennsylvania Medicaid approval. Please follow process below:

- A new authorization for D8080 with the ORIGINAL records will need to be submitted to the normal authorization submission address.
- Submit any non-consumed Comprehensive Orthodontic (D8080) authorization approval, if applicable
- Requests can be submitted via the web portal (<https://pwp.sciondental.com/PWP/Landing>), electronic submission via clearinghouse or paper submission at:

Keystone First Community HealthChoices – Authorizations
PO Box 2083
Milwaukee, WI 53201