Keystone First Keystone First Community HealthChoices 200 Stevens Drive Philadelphia, PA 19113



To: Keystone First/Keystone First Community HealthChoices (CHC) Dental Providers

Date: September 20, 2022

RE: Tobacco Cessation Counseling – Pennsylvania certification required for reimbursement

Effective January 1, 2023, Keystone First/Keystone First CHC will not reimburse a dental provider for tobacco counseling services (D1320) unless their name appears on the Pennsylvania registry of certified counselors. Unfortunately, we have not been able to locate documentation of you and/or your staff's Pennsylvania Tobacco Counselor Certification on the registry. This certification allows Keystone First to provide reimbursement for this service.

Please refer to the attached Dental Tobacco flyer for instructions on how to become a Pennsylvania certified tobacco counselor. The flyer can also be found at www.keystonefirstpa.com or www.keystonefirstchc.com → Resources → Dental Program.

If this is an oversight and you do possess the certification, please fax or e-mail the documentation to:

Fax: 267-298-2325

Email: Sydney Parker-Williams: sparker-williams@amerihealthcaritas.com or

Katherine Truesdale: ktruesdale@keystonefirstpa.com

Thank you for your participation in our network and the continued dental care you provide to our members. If you have any questions about this notification, please contact your Dental Provider Account Executive or Provider Services at 1-877-408-0878.